

To: Zoltrix International Limited  
 Room 701, Po Hing Centre,  
 18 Wang Chiu Road,  
 Kowloon Bay,  
 Kowloon  
 Tel.: (852) 2753 6883 Fax: (852) 2754 7915

Attn. : RMA Department

Page \_\_ of \_\_

### Return Authorization Request

From \_\_\_\_\_ Tel No. \_\_\_\_\_

Contact Person \_\_\_\_\_ Fax No. \_\_\_\_\_

Email: \_\_\_\_\_ Date: \_\_\_\_\_

Item	Description	Serial Number	Symptom	Approval for return
1.				
2.				
3.				
4.				
5.				
6.				
7.				
8.				
9.				
10.				

**Reasons for rejection to be returned: -**

Item No.	Reasons

RMA No. for captioned should be \_\_\_\_\_ .

- Remarks: Please note that any of the below is violated, we should not accept such item to be repaired or replaced.
- a. The warrant label must be intact.
  - b. No trace of breakdown (including external case & component) due to force.
  - c. No trace of modification, including component; PCB; jumper wire; .... etc., by customer.
  - d. No sign of being abused.
  - e. Not damaged by thunder (DAA part will be burned if it is damaged by thunder)